

Port-Out Order Inquiry and Escalation List  
SPIDs 7178, 7280 and 8994

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**Carrier ONLY**

**Hours:** 7:30 a.m. – 5:00 p.m. CST, Monday – Friday

**E-mail address:**

**CSR Request:** [csr-request@twtelecom.com](mailto:csr-request@twtelecom.com)

**Port Out Orders:** [portout@twtelecom.com](mailto:portout@twtelecom.com)

**Level I**

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**Level II**

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CSR

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**Level III**

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CSR

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**Level IV**

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CSR

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