

***NORTH CAROLINA:***

TELECOMMUNICATIONS RELAY SERVICE (TRS) is available for dual party relay service which allows communication between a hearing/speaking person and a hearing/speech disabled person using a TDD/TTY. TRS is available 24 hours a day, 7 days a week and is accessible from any telephone. TDD/TTY users dial 1-800-735-2962. Voice users dial 1-800-735-8262. When calling give the Assistant the telephone number you wish to reach and they will connect your call. Conversations will be relayed and will be kept confidential.

For more information on TRS, you may call the Relay Customer Service Center at 1-800-735-0533 (TTY/TDD) or 1-800-735-0341 (Voice) or the Division of Services for the Deaf and the Hard of Hearing at 1-800-205-9914 (TTY/TDD) or 1-800-999-5737 (Voice).